Why use SPIDER?

- Locate programs ranging from counseling, job training, financial assistance and more
- Provides thorough and up-to date program information
- Usable on all mobile devices
- Offers detailed search options
- All referral information listed in one place
- Free to all service providers and community members
- Access to the SPIDER Team to support user questions and training assistance

Contact

SPIDER is a constantly growing resource.

New agencies and programs are added weekly. In addition, all programs are contacted yearly to provide the most up-to date referral information to users.

Please reach out to the SPIDER Team at

DCFS.SPIDER@illinois.gov

- If you want to add or modify an agency or program
- Have any questions about SPIDER
- Need any assistance or support with SPIDER
- Want to schedule a FREE, in-person or web-based SPIDER training for your agency staff

in collaboration with

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Illinois Department of
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Feinberg School of Medicine

Illinois Department of
DCFS
Children & Family Services

SPIDER.DCFS.illinois.gov
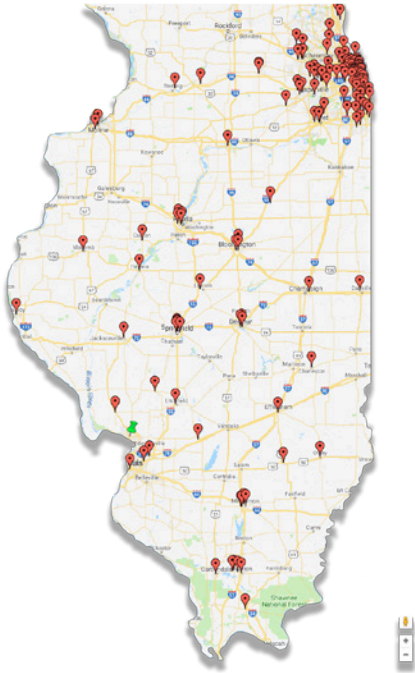www.DCFS.illinois.gov

SPIDER

Service
Provider
IDentification and
Exploration
Resource

Connecting service providers, individuals, families and communities to useful and timely social service resources throughout Illinois.

Illinois Department of
DCFS
Children & Family Services

WHAT IS SPIDER?

SPIDER is a FREE online database with detailed information on over 1,700 social service agencies, 4,200 programs and 23,000 services throughout Illinois. With so many resources identified through SPIDER, individuals, families, and anyone in Illinois can easily connect to services in their area that meet their needs.
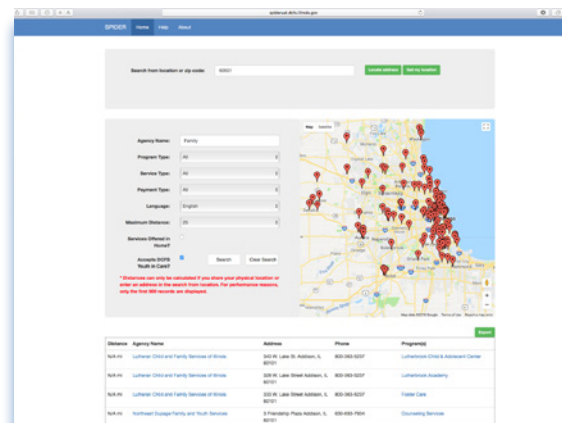
Program Types in SPIDER

- **Mental Health:** Behavioral and mental health treatment
- **Substance Use:** Treatment for substance use needs
- **Parenting:** Parenting skills training
- **Domestic Violence:** Services for victims and perpetrators
- **Early Childhood:** Interventions and development for children 0-5
- **Non-Clinical:** Non-therapeutic services such as housing, mentoring, vocational training and more.
- **Health Clinics:** Physical and medical health care services

How to Access?

Usernames or passwords are not required to start using SPIDER. To access SPIDER go to:

spider.dcfs.illinois.gov

Search Options in SPIDER

- **Search by area of interest:** locate programs within a specific location such as a zip code, city and county
- **Search by current location:** locate programs from a user's immediate location
- **Agency search:** allows users to see all locations and programs available at an agency
- **Statewide search:** Users can see what programs or types of programs are available throughout Illinois

Benefits of SPIDER

SPIDER saves you critical time finding useful programs by allowing you to identify resources from a specific location to ensure services are easily accessible. SPIDER:

- Improves the user's ability to easily find individualized services
- Allows for more options to users as they seek supportive services
- Provides the ability to look at and analyze resource gaps and deserts