



SPIDER

Service Provider IDentification and Exploration Resource



Connecting service providers,
individuals, families and communities
to useful and timely social service
resources throughout Illinois.

Illinois Department of
DCFS
Children & Family Services



Contact

SPIDER is a constantly growing resource.

Agencies and programs are regularly added, and the SPIDER Team contacts agencies often to ensure the most up-to date referral information is listed.

Please reach out to the SPIDER Team at DCFS.SPIDER@illinois.gov if you:

- Would like to add or modify an agency or program listing.
- Have any questions about SPIDER.
- Need help or support with navigating SPIDER.
- Want to schedule a FREE in-person or online SPIDER training for your agency's staff, a community group or any other gathering.

in collaboration with



M Northwestern Medicine
Feinberg School of Medicine



Illinois Department of
DCFS
Children & Family Services

SPIDER.DCFS.illinois.gov

DCFS.Illinois.gov

Printed by Authority of the State of Illinois
DCFS #618 – May 2023 – 1,000 copies
CFS 1050-11 – rev 10.21.24 at 10:20

Why use SPIDER?

- Locate a variety of programs such as counseling, job training, financial assistance and more.
- Provides thorough and up-to date program information.
- Works on any internet browser.
- Offers detailed search options.
- Needed referral information is listed in one place.
- Free to all service providers and community members.
- Access to the SPIDER Team for help with questions and training assistance.

What is SPIDER?

SPIDER is a FREE online database with detailed information on over 1,020 social service agencies and 4,100 programs throughout Illinois. With so many resources identified through SPIDER, individuals, families and anyone in Illinois can easily connect to services in their area that meet their needs.

Program types in SPIDER

- **Mental health:** behavioral and mental health treatment.
- **Substance use:** substance abuse treatment programs.
- **Parenting:** parenting classes and coaching.
- **Domestic violence:** services for victims and perpetrators.
- **Early childhood:** interventions and development for children 0-5.
- **Non-clinical:** non-therapeutic services such as housing, food pantries, vocational training and more.
- **Health clinics:** medical and health care services.

How do I access SPIDER?

No usernames or passwords are needed to start using SPIDER. To access SPIDER go to:

spider.dcsf.illinois.gov

or scan the QR code.



Search options in SPIDER

- **Search by area of interest:** locate programs within a specific location such as a zip code, city or county.
- **Search by current location:** locate programs where the user is, no address needed.
- **Agency search:** allows users to see all locations and programs available at an agency.
- **Statewide search:** users can see what programs or types of programs are available throughout Illinois.

Benefits of SPIDER

SPIDER saves critical time finding useful programs by allowing users to identify resources from a specific location to ensure services are easily accessible. SPIDER:

- Allows users to find individualized services.
- Allows for more options to users as they seek supportive services.
- Provides the ability to look at and analyze resource gaps and deserts.

